



YOU ARE CORDIALLY INVITED

Once again, the Service & Hospitality Safety Association is holding two *one-day* seminars in 2010. Each day runs from 8:30am through to 4:30pm with refreshments and lunch provided.

| Regina | Saskatoon |
|--------------------------|----------------------------------|
| Tuesday October 12, 2010 | Thursday, October 14, 2010 |
| Best Western Seven Oaks | Radisson Hotel |
| 777 Albert Street | 405 20 th Street East |

The series of topics are as follows:

- (1) **WHMIS** – Are you aware of the new world-wide standards? We are offering a generic WHMIS training session, including a certificate of participation for each successful attendee.
- (2) **WDB (Who's Drivin The Bus?)** – Who is running your business? Is it the worker, the doctor, WCB, or is it you? Our speaker is well known throughout Saskatchewan for assertively helping employers in this area.
- (3) **DEALING WITH DIFFICULT PEOPLE** – Why conflict happens in our lives? What options are available to us to address conflict? Why reasonable people often act unreasonably? Maximize productivity and limit damage that can be caused by conflict?
- (4) **INVESTIGATION (workplace incidents and harassment)** – When an accident happens or someone says they are being harassed at your place of employment, do you know what to do? We can show you that it's not complicated. Our trainer will take you through some simple techniques to help you 'get-it-right' the first time.
- (5) **"KILLING WITH KEYBOARD"** – Do you work/play online? Are you concerned with online security issues? Are you one who...no one cares about? ...has no adversaries? ...is smarter than the 'enemy' (competition)? Come listen to the presentation – it will open your eyes like it did to us!

Don't miss out! Seating is limited so reserve your seat today! To register, please forward your name and the employer you represent to our Regina office @ 522-5499 or bay.vayachack@sasktel.net.

This seminar is offered to members of the service & hospitality industries **FREE** of charge! A complimentary lunch will also be served.

